



Contacting us:

☎ **01454 616767**

For non urgent appointments or other enquiries please phone after 10:00 when it is less busy

Useful direct dials ☎ :

Prescription Enquiries

01454 205224

(Please note we cannot take repeat prescription requests over the phone)

Referrals: **01454 205223**

Medical/Insurance reports

01454 205225

✉ concordmedicalcentre@nhs.net

Opening Times:

| | |
|-----------|----------------|
| Monday | 08.00 to 18:30 |
| Tuesday | 08.00 to 18.30 |
| Wednesday | 08.00 to 18.30 |
| Thursday | 08.00 to 18.30 |
| Friday | 08.00 to 18.30 |
| Saturday | 08.30 to 13:00 |

We are working together with other NHS organisations to offer patients access to more appointments in the early mornings, evenings or at weekends. To find out more about these services, please contact the practice.

Patient Information

We are collecting information about organisations and services available locally that may benefit patients. These can cover a variety of areas, ranging from help with specific medical conditions to information about local clubs and activities that can help reduce feelings of loneliness and isolation.

If there is an area you would like us to provide more information about, please contact Bex by calling the practice or via e-mail at rebecca.loveys@nhs.net.

Medication Reviews Are Changing!

From 1st April we will add an annual medication review date to all repeat prescriptions. If you have medications on repeat, the review date will be printed on the right hand side of the prescription (ask your pharmacist for a copy if you get prescriptions electronically).

When your review date is due please book a 10-15 minute telephone appointment with the practice clinical pharmacist or a GP for your medication review.

This will be a single annual appointment that will give you an opportunity to discuss the following:

- whether your medication is still effective for you;
- whether you are on the correct dose of medication;
- any side effects you might be experiencing;
- checking that any physical health checks required for your medication (e.g. blood tests or blood pressure checks) are up to date, and booking appointments for them if not; and
- making sure the medication list and quantities that we have on our records are up to date so you can conveniently reorder the correct medications when you need them.

In some cases we may not need to speak to you about your medications, and if your physical health monitoring is up to date we will renew your medication review date automatically. You can still book a medication review if you feel you would like one.

If you have a very complicated medication regime or more complex physical health problems we may invite you for a 30 minute face to face medication review with the practice clinical pharmacist.

We would advise that you book for any physical health checks as soon as you are invited as this will mean we can reauthorise all of your repeat medications for the next year at your medication review.

When the Surgery is Closed

If you require urgent medical assistance that cannot wait until the surgery re-opens please call **111**

If you have a **life threatening emergency** go to **A&E** or call **999**





Practice Health Walks with the Concord Ramblers

We are delighted to be continuing our practice health walks with the Concord Ramblers during throughout April, which anybody is welcome to join us on. As part of Concord Be Active, the Ramblers' route is a gentle mile-long walk from the surgery around Little Stoke Park.

Our next walks will be on every Friday in April (excluding Good Friday on 19th April):

Friday 5th April at 11:00 AM

Friday 12th April at 11:00 AM

Friday 26th April at 11:00 AM

Please arrive at the surgery main reception five minutes prior to the walk start time. Friends, family and well behaved dogs are all welcome!

Easter Pharmacy Opening Hours



The following local pharmacies are open over the Easter period:

Good Friday, Friday 19th April

Boots Pharmacy, Bradley Stoke: 09:00-17:00

Tesco Pharmacy, Bradley Stoke: 12:00-16:00

Boots Pharmacy, The Mall: 09:00-18:00

Asda Pharmacy, Patchway: 09:00-18:00

Boots Pharmacy, Yate: 10:00-16:00

Easter Sunday, Sunday 21st April

Boots Pharmacy, Bradley Stoke: 16:00-18:00

Stuart Moul, Frampton Cotterell: 12:00-14:00

Abbotswood Pharmacy, Yate: 15:30-17:30

Boots Pharmacy, Yate: 10:00-12:00

Easter Sunday, Sunday 21st April

Boots Pharmacy, Bradley Stoke: 10:00-16:00

Tesco Pharmacy, Bradley Stoke: 12:00-16:00

Boots Pharmacy, The Mall: 09:00-18:00

Asda Pharmacy, Patchway: 09:00-18:00

Boots Pharmacy, Yate: 10:00-16:00

