



Contacting us:

☎ **01454 616767**

For non urgent appointments or other enquiries please phone after 10:00 when it is less busy

Useful direct dials ☎ :

Prescription Enquiries

01454 205224

(Please note we cannot take repeat prescription requests over the phone)

Referrals: **01454 205223**

Medical/Insurance reports

01454 205225

✉ concordmedicalcentre@nhs.net

Opening Times:

Monday	08.00 to 18:30
Tuesday	08.00 to 18:30
Wednesday	08.00 to 18:30
Thursday	08.00 to 18:30
Friday	08.00 to 18:30
Saturday	08.30 to 12:30

We are working together with other NHS organisations to offer patients access to more appointments in the early mornings, evenings or at week-ends. To find out more about these services, please contact the practice.

Patient Information

We are collecting information about organisations and services available locally that may benefit patients. These can cover a variety of areas, ranging from help with specific medical conditions to information about local clubs and activities that can help reduce feelings of loneliness and isolation.

If there is an area you would like us to provide more information about, please contact Hannah by calling the practice or via e-mail at concordmedicalcentre@nhs.net.



Flu Clinics

Are you over 65? Please book your flu jab!

- Saturday 28th September

If you are under 65 we will let you know when we have the vaccine in. This information will also be available on our website.



Art on Prescription

We are pleased to be able to offer Art on Prescription starting September. You could benefit from the experience of joining a prescription class in drawing, painting, mixed media, creative textiles, expressive writing or stained glass if you are seeing your GP about conditions related to:

- Stress/anxiety/depression
- Behaviour related health issues
- Bereavement or major life change
- Chronic pain or illness



This will run over 10 weeks as a morning or afternoon session.

If you would like to be referred, please speak to a Healthcare professional.

When the Surgery is closed

If you require **urgent medical assistance** that cannot wait until the surgery re-opens please call **111**

If you have a **life threatening emergency** go to **A&E** or call **999**

News

Welcome to Hannah Harris our new Patient Services Manager!

Practice Health Walks with the Concord Ramblers



We are delighted to be continuing our practice health walks with the Concord Ramblers

As part of Concord Be Active, the Ramblers' route is a gentle walk from the surgery around Little Stoke Park.

Our next walk is scheduled for 11:00 AM on Thursday 19th September Refreshments will be available at the surgery upon return.



Please arrive at the surgery main reception five minutes prior to the walk start time. Friends, family and well behaved dogs are all welcome!

REACH Awareness Event

REACH is a free and fun 10 week programme for families with children and young people aged 4-16 years who are above a healthy weight. Reach focuses on promoting the health and wellbeing of children and young people by increasing physical activity, boosting mental health and wellbeing and improving nutrition intake as well as supporting children and young people to reduce their BMI.

Ages 4-11 years

- Kingswood Leisure Centre Thursday 26th September 1630-1745
- Bradley Stoke Leisure Centre Tuesday 24th September 1600 - 1715



Age 11+

- Yate Leisure Centre Wednesday 02nd October 1615-1730

For more information ring 01454 864005 or ✉ publichealthcyp@southglos.gov.uk

Patient Champions



Are you interested in becoming a Patient Champion? Patient champions are people who voluntarily give their time to work with our practice to find new ways to improve the services we offer and to help meet health needs of patients and the wider community.

If this is something you are interested in, please email Hannah at Hannah.harris@nhs.net for more information.

Patient Reference Group

We have a patient reference group where we ask for your advice or opinion on an area that we are looking to improve or develop. If you want to be contacted from time to time, preferably by email please complete the online form on our website

<https://www.concordmedicalcentre.co.uk/online-virtual-patient-reference-group-sign-up-form>

If you want to be part of our Reference Group, or a Patient Champion but do not have access to the internet please contact Hannah for more information and the sign-up form, by calling the practice or via e-mail at Hannah.harris@nhs.net

